



LIVES CHANGED

R S V P
*Responding to Community Needs
 Through Volunteerism!*

Annual Report 2017 - 2018



Connecting
 Kindness
 Giving Community
 Generosity GoodDeeds
 Offering Compassion
 RULE
 Improving Humanity
 Donate Legacy
 Better VOLUNTEERS
 ChangingLives Creativity
 Changing
 Positive Helping



R S V P
*Responding to Community Needs
 Through Volunteerism!*

901 E. 8th Avenue . Suite 200 . King of Prussia . PA 19406
www.rsvpmc.org

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About RSVP

Forty-five years ago, RSVP (formerly RSVP of Montgomery County) began placing volunteers aged 55+ in local communities. In 1980, newly incorporated as a 501(c)(3) with our own board of directors, we began to create unique Volunteer Impact Programs in response to local needs.

Now utilizing adult volunteers of all ages, we provide direct service to more than 11,000 vulnerable individuals each year including disadvantaged preschool students and their families; at-risk youth; low-income elderly; those with low literacy and STEM skills; seniors needing assistance navigating issues around Medicare and public benefits; and nonprofits in need of capacity building assistance.

Over the years, five of these programs have received national recognition from the Corporation for National and Community Service (CNCS), Laubach Literacy (now Pro-Literacy), and the Points of Light Foundation. In addition to serving all of Montgomery County, we have expanded programs into Philadelphia, Delaware, and Chester Counties.

Our Mission
RSVP will improve the lives of vulnerable populations in local communities through skill-based volunteer programs focused on health and education.

Our Vision
To be the leading provider of cost-effective programs that improve the education and health of our vulnerable community members through rewarding volunteer opportunities.

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 Upper Dublin Library
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 Weis Markets
 Wesley Enhanced Living
 Whole Foods Market
 Wissahickon Valley Public Library

Your Support Really Matters -- We are Deeply Grateful!

For Period October 1, 2017 to September 20, 2018

Your generous donations, grants, partnerships and sponsorships -- big and small -- created brighter futures for community residents one gesture at a time.

If we have inadvertently omitted anyone, please let us know and we will acknowledge you in a future report.



Leadership Circle

Annual Funding of \$100,000+

Corporation for National and Community Service
Montgomery County Aging and Adult Services

Patron

\$20,000-\$49,999

Delaware County Office of Services for the Aging
United Way of Greater Philadelphia & Southern NJ

Advocate

\$10,000-\$19,999

Citadel Federal Credit Union
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The Patricia Kind Foundation
The Lenfest Foundation
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PEW Charitable Trusts
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Innovator

\$5,000-\$9,999

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Dear Friends,

We invite you to read through this report and learn what you have made possible. We hope you will feel inspired by the stories about the real people we have helped. These are the voices that motivate us to work harder at improving the lives of our community's most vulnerable members.

2017 was another extraordinary year. Because of our one-of-a-kind volunteers, we helped 11,387 children, adults, seniors, veterans and countless others through nonprofit partnerships in Delaware, Chester, Montgomery Counties and parts of Philadelphia. We ensured that the focus of 24,607 hours of volunteer time addressed the needs and concerns of the people we call our neighbors by improving their lives, and by doing so, ours too.

We are privileged to have corporate sponsors who not only provide financial support for our programs but amplify that support by volunteering their time to help in our local communities:

Citadel Bank employees assist nonprofits through RSVP's VEC program and co-hosts the Community Hero Awards.

Peoples Security Bank & Trust encourages employees to take time during the work day to volunteer with our literacy programs and organized a book drive to collect books for the youngest members of our community.

BMT provided support to our annual *Run Wild* 5K and our popular Meet the Funders workshop.

CLS Behring, our newest sponsor, supported our successful 1st Annual Golf Classic.

With continued support we look forward to the future so that we can:

Expand of our Family Literacy program into Delaware and Chester Counties to help an additional 1,500 families become more engaged with books and ready for Kindergarten.

Expand our America Reads program by placing additional volunteer reading coaches in K-4 classrooms throughout our footprint, enabling students to improve their reading comprehension and fluency.

Assist additional first generation, college-bound veterans through our My Free Tutor program, improving their well-deserved chance at a more promising career.

Provide support to low-income seniors enabling them to remain safely in their homes with access to meals and transportation to medical appointments.

Expand our capacity building services to nonprofits through our VEC program ensuring they too can meet the growing needs of the populations they serve.

We are grateful for your support of our community. I am inspired each day by the selflessness of our volunteers. Together we make the world a better place, one neighbor at a time!

With much gratitude,

Michele Moll
Executive Director



Robert Leib
Board President



Staff

Jacqui Baxter Rollins *Program Director*
Margaret Brenner *VEC Manager*
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Marguerite Cuning *Volunteer Coordinator*
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Anabella Tracy *My Free Tutor, STEM & Adult Literacy Coordinator*
Donna Uhler *APPRISE Coordinator*
Tina Weaver *PR/Communications Manager*

RSVP Programs Reach our Community's most Vulnerable Residents

Children's Programs

Improving the literacy and life skills of our youngest community members

5,250 Children Reached

Family Literacy

Enthusiastic readers visit Head Start classrooms to help students prepare to enter Kindergarten as ready learners. Workshops provide parents with tips and tools to engage children in reading at home.



Head Start students enjoy receiving books to build their home libraries.

America Reads

Volunteers work individually with elementary school students who are struggling with reading and comprehension.

Adult & Senior Programs

Improving lives and access to opportunities for our older community members.

APRISE Medicare Counseling

State-trained counselors provide advice on Medicare and assistance programs.

Help on Call

Volunteers assist low-income elderly with shopping, transportation to medical appointments while providing companionship.

Community Programs

Improving the outreach capacity and efficiency of local nonprofit agencies.

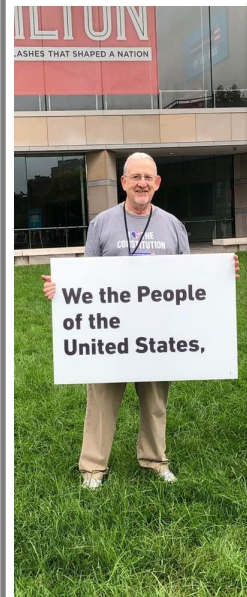
195 Nonprofits Reached

Community Links

Volunteers directly support community-based nonprofits, including Meals on Wheels, Libraries and Historic Sites, Senior Centers, and more.

Volunteer Executive Consultants

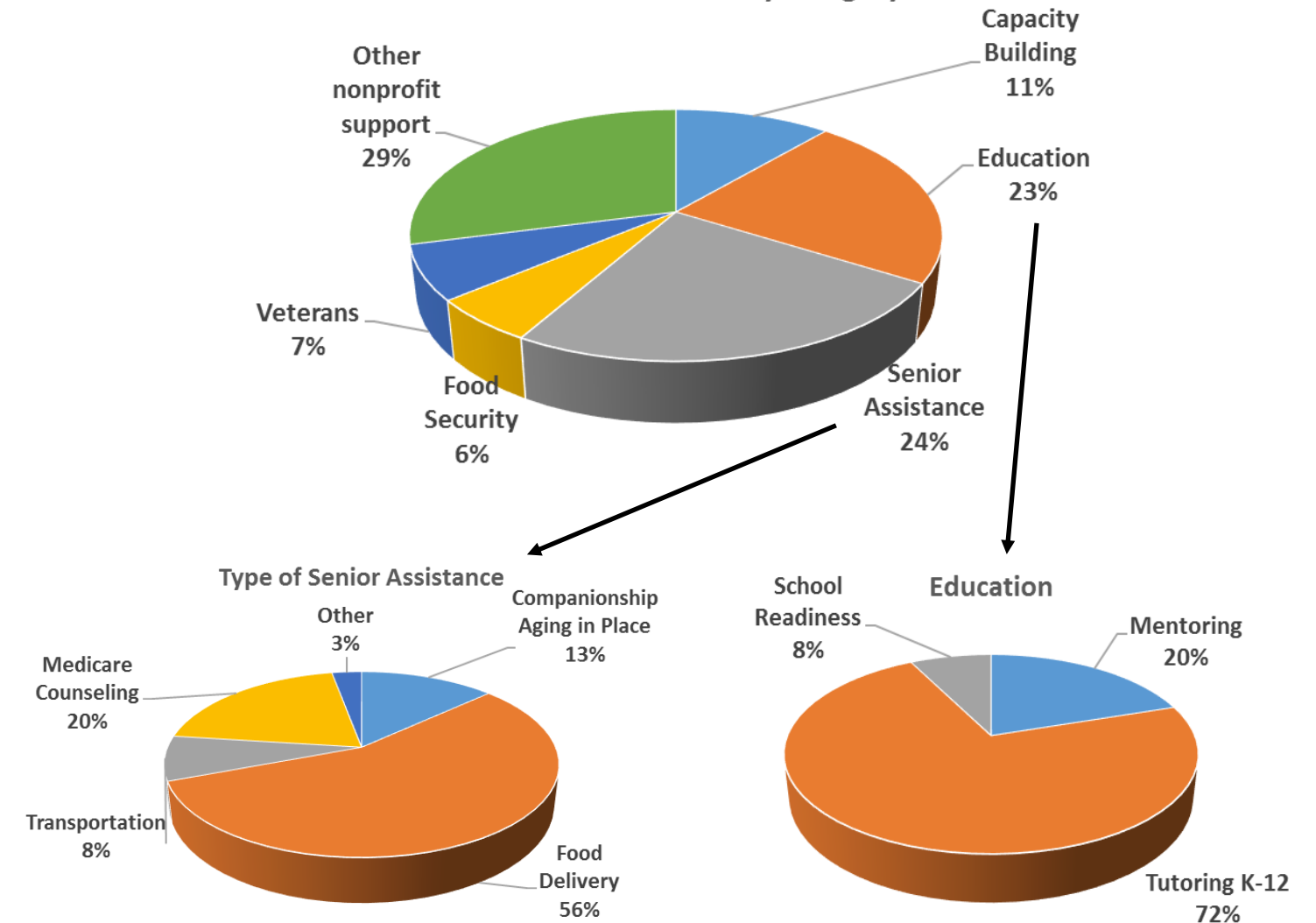
Volunteers are business professionals who utilize their skills to offer management, technical and professional help for growing nonprofits. VEC educational workshops reached 300 individuals.



"Volunteering at the National Constitution Center has been a joy and is the cornerstone of my retirement. It's enormously rewarding to help folks appreciate the rights and protections that empower our democracy."
Tom Livingston

How your Giving Helps

2017 volunteer hours by category



Audited 2017 Financial Report

for 12-month period ending December 31, 2017

Support and Revenue

Government Grants	\$ 510,077
Foundation Grants	\$ 203,263
Corporate Sponsorships	\$ 39,700
Fundraising (net of expenses)	\$ 6,288
Individual contributions	\$ 42,659
Program revenue	\$ 2,417
Other Contributions	\$ 5,717
In-kind donations	\$ 18,597
Total Support and Revenue	\$ 828,718

Expenses	
Program Services	\$ 669,571
Management	\$ 74,187
Development	\$ 61,304
Total expenses	\$ 805,062

Net Assets

Unrestricted- undesignated	\$ 133,484
Unrestricted- designated	\$ 75,120
Net Investment in Property and Equipment	\$ 26,107
Total net assets - end of year	\$ 234,711

"Collin is more confident and more excited about school attendance. His mentor gives him the positive feedback that every boy craves from adults. Collin always comes home with a smile and shares everything with me after he has been with his mentor."
Mentored Student's Parent

Protégé Mentoring

Mentors provide guidance, friendship, academic assistance and enrichment to at-risk students who would not receive this kind of focused adult attention otherwise.

STEM Career Presenters

Dynamic volunteers present their career journeys to excite students about their occupation choices.

My Free Tutor

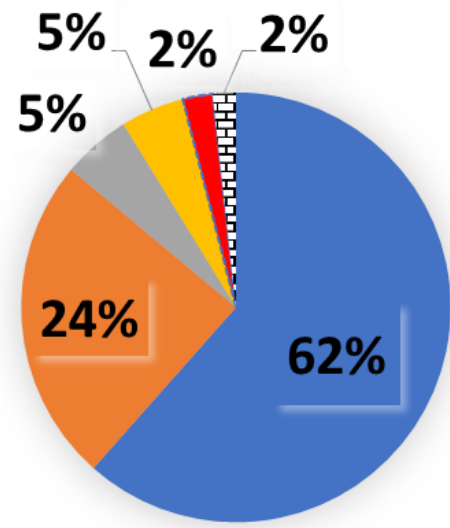
Volunteers provide online math tutoring for disadvantaged high school students and first generation, college-bound veterans by utilizing an interactive whiteboard function.

6,142 Adults Reached

Adult Literacy

Dedicated volunteers help improve economic opportunities for adults through GED, ESL and basic literacy tutoring.

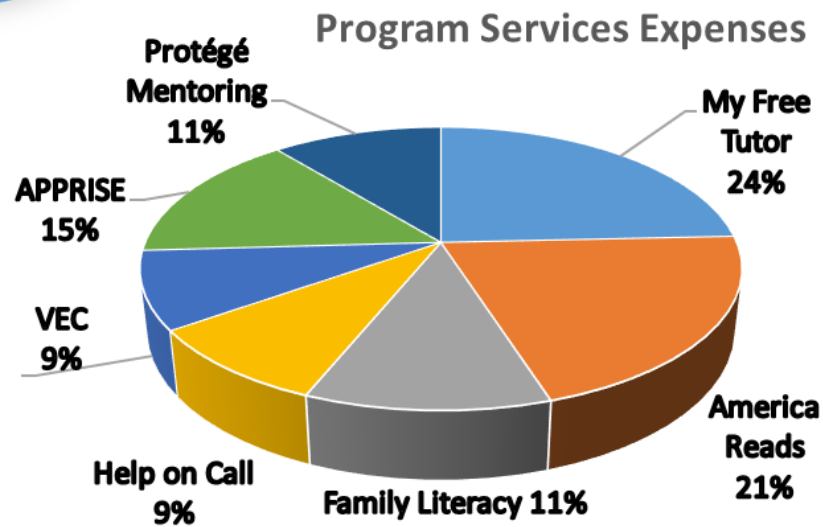
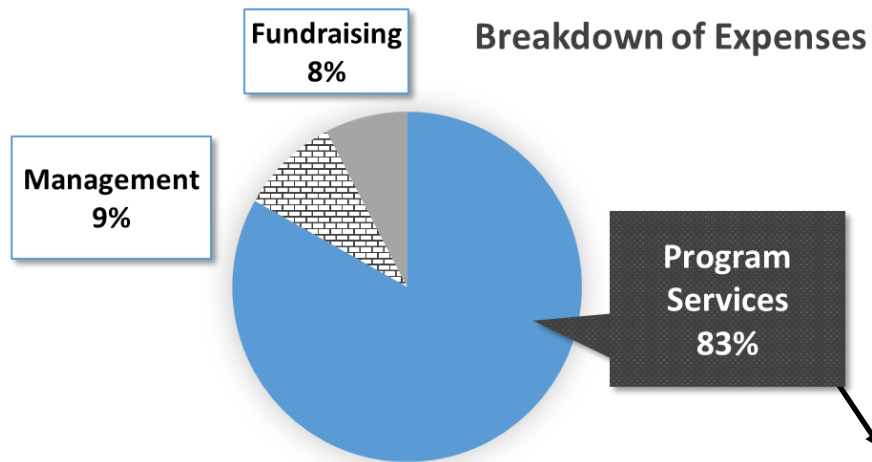
How our Work is Funded



Funding Sources

- 62% Government
- 24% Foundations
- 5% Individuals
- 5% Corporate Sponsorships
- 2% Fundraising/Other
- 2% In-kind contributions

Where your Giving Goes



Expanding Program Impact through Valued Local Partnerships

Last year, RSVP volunteers positively impacted the lives of 11,387 community members.

With need for services constantly shifting and demand growing, we seek partnerships with local non-profit organizations who already have a foothold and understand the unique unmet needs of their community members. By engaging our volunteers, those partner organizations are able to enhance their response to local needs.

Partner agencies include food security organizations, social or senior services organizations, cultural institutions and community-based efforts such as blood drives, thrift shops and free tax preparation for low-income adults.

Occasionally, a coalition of partners, each offering distinct services, is best positioned to serve needs. One such partnership is an alliance of more than 20 community-based organizations in Kennett Square, PA called the *Kindergarten Readiness Project*. The goal of the project: To improve Kindergarten readiness of vulnerable preschool children. RSVP provides the literacy component through our award-winning Family Literacy program. Because of the expertise of the individual organizations, the year-old program has reached 500 families.

Community Links Programs & Nonprofit Partners



Food Security: Loaves & Fishes Food Pantry



Literacy: Kindergarten Readiness Project



Veteran Support: Schoolhouse Senior Center Troopons Group



Volunteer Information Sessions Introduce Local Opportunities

Sofia is Learning to Read

Sofia loves reading to Lucky the Dalmatian, the Family Literacy Program Reading Club mascot, because a volunteer reads to her.



Sofia now says "Let's read too many books Daddy!"

Sofia's dad believes "the program is a great idea for the community and the families it reaches." Regarding its influence on Sofia, he relates, "Because her Mom reads to her before bedtime, Sofia now insists her teacher read to her at nap-time."

Volunteers are trained to become Head Start classroom readers. Parent workshops ensure that families are prepared and understand the importance of reading at home. Books are gifted to students several times a year so they may begin to build their own home libraries.

80% of parents are reading more often to their children at home

Tom is Changing Lisa's Life

No matter how carefully Lisa manages her fixed-income budget, with the cost of rent, heat, food and medical care on the rise, she simply cannot afford to get to her critical medical appointments because there is no public transportation available.



Tom is Lisa's hero and a Help on Call volunteer. He now drives her to and from her doctor appointments.

"We hit it off the first time we met" said Lisa. "I really needed to get to these appointments but had no way of doing that until Tom came into my life. Because of him, my quality of life is greatly improved and much less stressful."

Tom doesn't think it's a big deal. "Lisa lives close to my house so I was happy to help someone who needs a hand. We enjoy our time together and it's a 'feel good' thing for me."

95% of HOC clients report an improved sense of well-being

Robert Goes to College

Struggling with algebra after so many years away from school, Robert enrolled in the Veterans Upward Bound program to help prepare him to enter college. He will now be able to attend college because of his My Free Tutor volunteer.



Helping veteran Robert pursue his dream career is our way of thanking him for his service.

Robert met his math tutor Noah, in a virtual classroom through our My Free Tutor program. Robert said "Noah has been invaluable to me. He helped me to remember why I loved math so much." Inspired by his tutor, Robert wants to study to become an engineer, just like Noah.

Diane Sandefur, Director of the Veterans Upward Bound program at UPenn feels "Noah and the MFT program were in large part the reason Robert was highly successful and will enroll in college."

80% of veterans showed improvement in their math skills

Exposing Children to the Arts Opens Doors

Aulbree can now become the next Louis Armstrong because of the support and encouragement she receives from local nonprofit, Expressive Path.



Aulbree learned from the best local musicians to build her skill, creativity and self-esteem.

Expressive Path instructors provide lessons and career guidance while boosting the self-esteem of adolescents, helping them to realize their dreams of working in theater, dance, music, humanities and the visual arts.

Pamela Martin from Expressive Path said "I attribute a measure of our success to the help I received from RSVP's Volunteer Executive Consultants Program."

81% of nonprofits reported improved capacity because of VEC assistance