



R S V P
Your Invitation to Make a Difference

The Ties That Bind Us



2021

**ANNUAL
REPORT**



ABOUT RSVP VOLUNTEERS

Since our beginning in 1973, RSVP has adapted and expanded to meet the evolving needs of vulnerable community members throughout the Greater Delaware Valley. A dedicated corps of 1,200 volunteers freely offer their skills and time to provide tutoring, counseling, and training to disadvantaged preschool students and their families; at-risk children and youth; low-income and isolated elderly; those with low literacy & STEM skills; seniors needing clarification with health insurance, and nonprofits needing capacity-building assistance.

The onset of the pandemic in early 2020 challenged us to find a way to continue to serve those populations without disruption. Staff began reconfiguring our program delivery models to include a virtual component so that students would still have access to tutors and motivational career presentations, nonprofit organizations met remotely with volunteers to assist with their growth strategies, seniors were counseled on their Medicare options remotely, and a new program was created to teach seniors and adults to use their computers or smartphones to access Telehealth appointments or order groceries, helping to lessen the profound feelings of isolation we all felt.

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OUR MISSION

RSVP improves the lives of vulnerable populations in local communities by focusing on education and wellness and by supporting nonprofits through skill-based volunteer programs.

OUR VISION

Empowering volunteers to improve the education and wellness of vulnerable populations.

Letter from the Executive Director and Board President

The Ties that Bind Us

Dear Friends,

This past year we came together to face off against the ramifications of COVID like never before. Our volunteers became the fabric that linked us and held our communities together when disparities and challenges emerged within the groups we serve.

Our volunteers rallied to become proficient in virtual technology applications so students struggling with hybrid learning would not be left behind. Our volunteers counseled non-profits via Zoom to help grow their efficiency.

Our volunteers offered telephone sessions to help seniors navigate Medicare coverage. Our volunteers recorded STEM career sessions, made available to teachers, parents and the community. Our volunteers assisted teachers and students in virtual classrooms, and our newest program, Digital Tech Training, provided Zoom coaching sessions to adults helping to bridge the gaping digital divide revealed during these past years.

Our corporate partners rallied along with us and joined our efforts by staffing food distribution events, recording books for children and welcoming volunteers at our Drive-Thru volunteer recognition event.

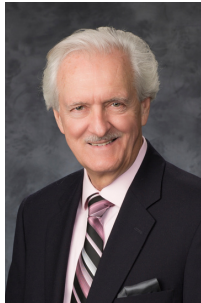
Together, we greatly improved the lives of 7,000 community members.

Together we are invincible!

With enormous gratitude,



Michele Moll,
Executive Director



Ron Gawel,
Board President

Staff

Julie Brown Family Literacy Coordinator

Sheri Burke Volunteer Executive Consultant Manager

Maria Baker Dell My Free Tutor & STEM Coordinator

Barbara Fitzgerald Development Coordinator

Tony Giunta Director of Operations

Michelle Hang Senior Technology Coordinator

Douglas Keene PA MEDI Coordinator

Jackie Matusow Literacy Program Coordinator

Judith Mantle Bookkeeper

Lydia Messinger Development Manager

Michele Moll Executive Director

Maryann Pigage Administrative Support

Craig Soloff Database Specialist

Joan Spangler Administrative Support

Kathy Stocker Community Outreach & Volunteer Coordinator

Karen Strauss Compliance Coordinator

Scherri Roberts Project Manager

Janet Treiman Senior Wellness Coordinator

Donna Uhler PA MEDI Advisor

Geran Weaver Events Coordinator

Tina Weaver PR/Communications Manager

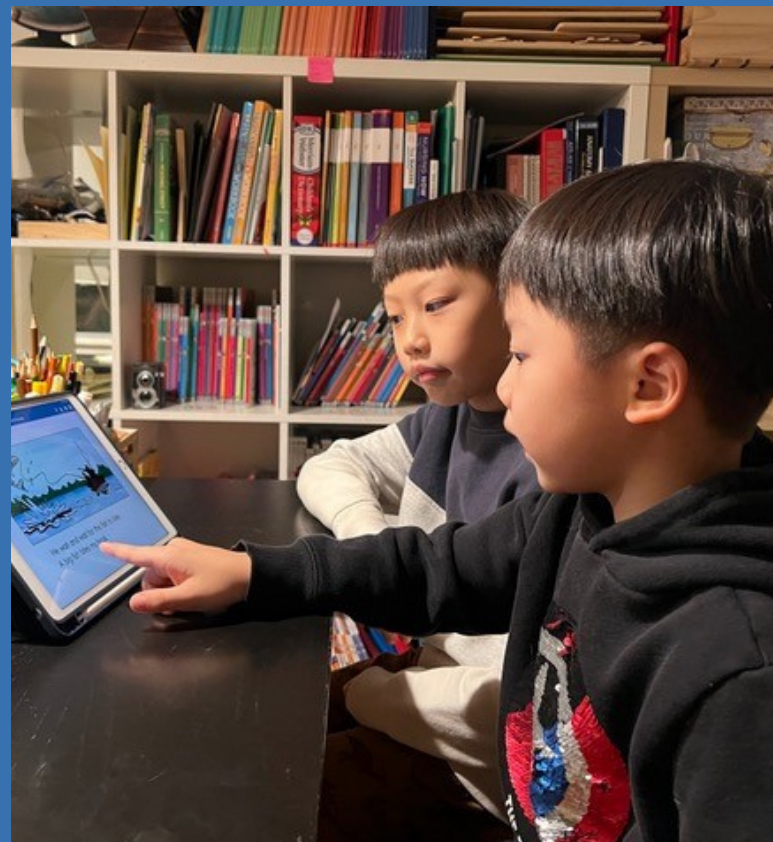
MEASURING OUR IMPACT

EDUCATION

2,300 Children & Youth Reached

Our challenge was to continue to meet the needs of the populations we serve with the tools they need to excel. Most programs include a virtual component and when safe, in person support.

- Family Literacy - Enthusiastic readers engage preschool students through storytime
- Virtual Literacy - Coaches work with students in grades 1-5 to build reading skills
- STEM - Professionals record their career journeys to inspire and motivate students
- Math Tutoring - Tutors help students in all grades improve their proficiency
- Classroom Assistants - Volunteers assist teachers and students with math and reading
- Digital Tech Training - Tutors help adults gain skill and confidence on their electronic devices



"I hope more students find the joy and benefits of your online reading program."

Parent

THE RESULTS ARE IN



71 %

of students said reading with a virtual volunteer made them feel a lot more excited about learning



7 out of 10 teachers agreed or strongly agreed that virtual tutors improved the reading skills of tutored students.

CHANGING LIVES

WELLNESS

4,500 Adults and Seniors Reached

To ensure that adults and seniors continued to receive critical services when needed most, services continued with contactless delivery.

- **PA MEDI** – Seniors and Medicare recipients consult with state-trained counselors via telephone or Zoom sessions
- **Veteran Support** – Math tutors help Veterans via online sessions to help prepare them to re-enter the workforce, volunteers collect coupons for deployed military family members, and volunteers write notes of gratitude to veterans
- **Digital Tech Training** – Tutors work with seniors and adults on their computers or smartphones enabling them to access Telehealth, order groceries, communicate with their child's teacher, or connect to community resources

"Our instructor went above my expectations. He really made sure that we understood everything. His patience and knowledge was phenomenal."
Percy and Bette



COMMUNITY

250 Nonprofits Strengthened by Community Based Volunteers

With the goal of increasing the efficiency and reach of local nonprofits, we partner to provide skilled volunteers allowing organizations to enhance their response to local needs.

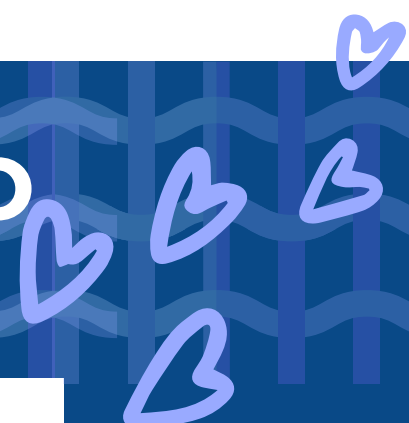
- **Volunteer Executive Consultants** – Business professionals assist nonprofits with growth and efficiency strategies
- **Volunteers directly support community-based nonprofits**, including food distribution or meal delivery, senior centers, museums or cultural centers, thrift shops, and more.

89% of nonprofits assisted by VEC improved their organizational capacity
Measured by the pre/post Organizational Effectiveness Tool

83% OF COMMUNITY VOLUNTEERS SUPPORTED FOOD SECURITY



WHERE DO WE GO FROM HERE?



Community needs for nonprofit services continue to grow and we are committed to meeting rising demand and changing preferences. Utilizing technology, by offering virtual options, enabled many new volunteers, including those with mobility issues, those homebound due to the pandemic, and those living far away, to actively support education and wellness along with us.

Our newest program, Digital Technology Training, is expanding to meet an increase in requests from seniors, adults, and parents.

We have partnered with the Philadelphia school district to reach more students in need. Summer reading and science



programs will keep students stimulated and learning during summer break.

We will continue to attract and recruit a more diverse pool of volunteers to better serve our multi-ethnic and multi-lingual populations.

Parents, teachers, and community members can now request support services directly.

We are excited about more in-person opportunities becoming available for our volunteers who treasure the intimacy and strength of the one-on-one interactions but will continue with virtual options to ensure the safety of volunteers and provide a choice to respect busy schedules.

1,677

BOOKS
DISTRIBUTED TO
PRESCHOOLERS

"My son is so excited about his new books. He now has 6 books in his growing library"

Parent



“
VEC’s efforts were invaluable to the structure of the organization, and we are now able to serve the community much more efficiently than we were able to before.”

“
My student made outstanding improvement in identifying sight words. He went from 23 to 146 in one semester, thanks to his Vello reading volunteer.”

“
Every week, our volunteer helps my student with fluency and comprehension. Before working together, her fluency was 74 wpm, now she averages over 100.”

“
We were able to reduce the confusion about our Medicare options for health care to a few plans that made our decisions much easier because of our counseling session.”

2021 NUMBERS & RESULTS

We are often asked how we accomplish so much with such a small budget.

**The answer lies in
the power of volunteers.**

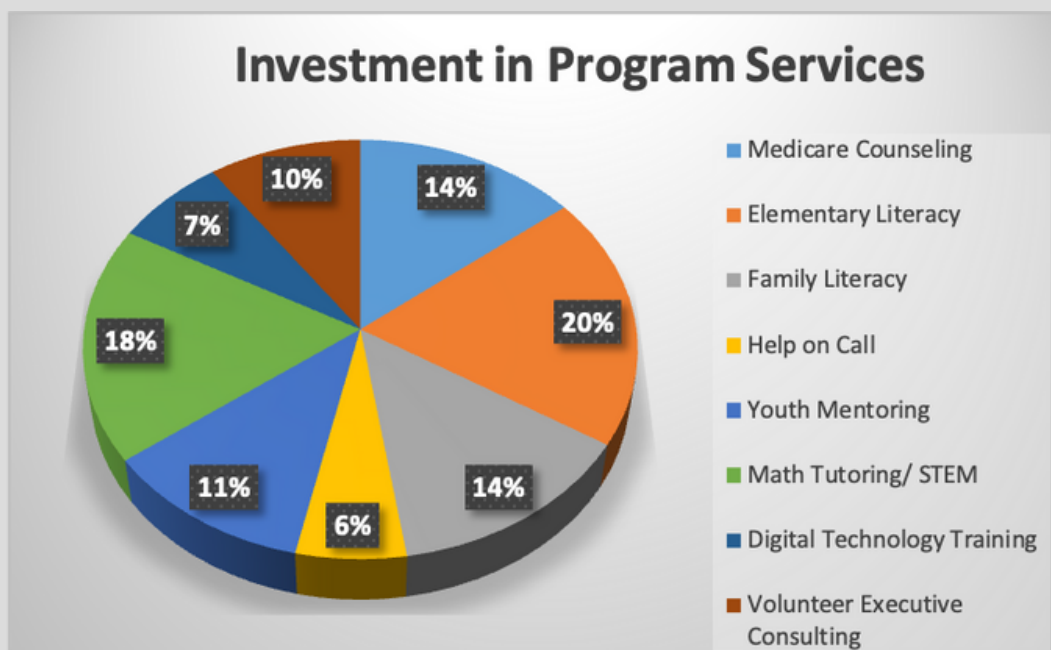
When the value of volunteer time is considered, our program expenses are 90% of total expenses and administration only 10%.

33,200

volunteer hours

\$948,000

*value of volunteer hours
(as valued by the Independent Sector)*



Audited 2020 Financial Report

for the 12-month period ending December 31, 2021

Support and Revenue

Government Grants	\$ 626,003
Foundation Grants	\$ 357,442
Corp Sponsorships/Special Events (net of expenses)	\$ 41,809
Individual Contributions	\$ 28,963
Other Contributions	\$ 2,115
In-Kind Donations	\$ 7,959

Total Support and Revenue **\$ 1,064,291**

Expenses

Program Services	81%	\$ 743,648
Management	8%	\$ 77,305
Development	11%	\$ 102,463
Total Expenses	100%	\$ 923,416

Net Assets

Unrestricted - undesignated	\$ 403,182
Unrestricted - designated	\$ 75,120
Net Investment in Property & Equipment	\$ 9,933
Temporarily Restricted	\$ 30,220
Total Net Assets	\$ 518,455

Your Support Really Matters

We are Deeply Grateful!

For Period October 1, 2020 through December 31, 2021

Your generous donations, grants, partnerships and sponsorships
-- big or small -- created brighter futures for community residents

If we have inadvertently omitted anyone, please let us know and we will acknowledge you in a future report.

Leadership Circle

Annual Funding of \$100,000+

AmeriCorps
Montgomery County Health & Human Services
United Way of Greater Philadelphia and
Southern New Jersey

Partner

\$50,000 - \$100,000

Redevelopment Authority of Montgomery
County

Patron

\$20,000 - \$49,999

County of Delaware, Office of Services
for the Aging (COSA)
Janssen Biotech, Inc.
The McLean Contributorship
The Philadelphia Foundation
Renewal By Andersen / Esler Companies /
Window of Giving

Advocate

\$10,000 - \$19,999

The Gordon Charter Foundation
The Lenfest Foundation
Ian Matlack
Peoples Security Bank and Trust Company
The PEW Charitable Trusts
SEI Cares Program
Together 4 Education

Innovator

\$5,000 - \$9,999

American Mushroom Institute /
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Bryn Mawr Trust Company
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& Henry Bower Memorial Trust
United Way of Southern Chester County
West Pharmaceutical Services, Inc.
WSFS

Pillars

\$1,000 - \$4,999

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Displays and Graphics
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Equitable Advisors
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Pillars Cont'd.

\$1,000 - \$4,999

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The GoodCoin Foundation
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Bala Golf Club
Stephanie Bess
David Carney
Donna Duca
Fiduciary Trust International
John and Linda Heiberger

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Valerie and Craig Jester
Merck Foundation - Merck Gives Back
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Rachel Sherman-Presser
Martha Simelaro
Rich and Dottie Singer
Sandra and Robert Thomas
Workhorse Brewing

Sustainers

\$300 - \$499

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Boxplot Limited Liability Company
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Brookside Country Club
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Ted and Barbara Morse
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Yorktowne Dental Group

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Applied Manufacturing Concepts
Approved Contractors
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Ralph Bozorth
Deborah Brennan

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Magaret Conver
Costco Wholesale 1081
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Cessie Duke

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Jakob Strohl
Jenna Swan-Gross
Linda Toner
Jed Turzi
Geren Weaver
Annemarie Webb
Jamie Weiner

We are Grateful for
our Corporate Partners who are
actively committed to the same
causes our volunteers work so hard
to alleviate



Steve Mermelstein hands out goodie bags during our Volunteer Appreciation Drive-Thru Event



Ian Matlack hands out book bags to Head Start preschoolers



Edita Bailey packs food items for Hurricane Ida victims

Building His Future

Made possible by your Donations

Abdelmoheemen's dream is to be a doctor



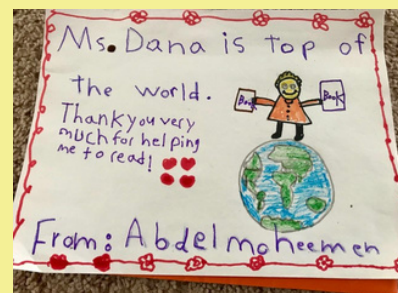
Abdel's mother Karima knows how important education is and wanted to be sure that his reading skills grew stronger so that he could achieve his dream.

She enrolled him in RSVP's virtual reading support program and he was matched with Dana who meets with him every week online. They have become friends through their sessions, and Abdel looks forward to their meetings where they practice reading, share stories, and laugh together.

Karima has seen Abdel's confidence and reading skills improve. When Abdel began his sessions, he was just starting 4th grade and reading below grade level. Now, he's entering 6th grade and is reading above his grade level.

Dana loves Abdel's inquisitiveness and encourages him in every way, helping to build a strong love of reading and learning.

We can't wait until Abdel is able to attend medical school.



Abdel shows his gratitude to his reading coach

Improving Lives

901 E. 8th Avenue, Suite 200, King of Prussia, PA 19406 610.834.1040



Your Invitation to Make a Difference

www.rsvpmc.org