

# Annual Report 2018 - 2019



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### Front Cover:

*Sofia started in our Family Literacy program for pre-K students. Once she starts school, Sofia will benefit from our America Reads, STEM and Protégé Mentoring programs.*

## About RSVP

Forty-six years ago, RSVP, Inc. began placing volunteers aged 55+ in local communities. Today, nearly 1,200 adult volunteers of all ages respond to the unmet needs of more than 11,000 vulnerable community members throughout the Greater Delaware Valley.

RSVP's varied programs allow volunteers to utilize their managerial skills to help a growing nonprofit or provide occasional rides for seniors to medical appointments.

Several literacy programs assist youth in classrooms by improving their reading and comprehension skills and pre-school children with reading readiness, or an adult literacy program helps foreign-born citizens become literate in English and improve their employment opportunities.

A mentoring program enables volunteers to have a profound impact on the life of an at-risk youth, and a Medicare counseling program helps to inform and advise seniors on their best health coverage options.

A virtual tutoring program assists disadvantaged youth and veterans returning to college with difficult math concepts and provides volunteers with an off-site opportunity.

Corporate partnerships provide companies with fun and rewarding projects to unify and engage employees while enhancing the social profile of corporations.

### **Our Mission**

*RSVP improves the lives of vulnerable populations in local communities by focusing on education and wellness and by supporting nonprofits through skill-based volunteer programs.*

### **Our Vision**

*Empowering volunteers to improve the education and wellness of vulnerable populations.*

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*Letter from the Executive Director and Board President*

Dear Friends:

Every day our volunteers embrace opportunities to improve the lives of community members. Each moment of donated time positively influences a child's life, dissipates the loneliness felt by a senior, lifts a veteran to a new level of hope or alleviates hunger and isolation experienced by our homebound neighbors.

We sometimes wonder what motivates people to *Join the Kindness Movement* and take on such important roles. From our recent surveys, we know that our volunteers are propelled into action because of a desire to give something back to the communities they're from. They are rewarded by their good deeds as much as those receiving the gift of their time. We are always in admiration of our volunteer's dedication, their countless hours of effort and resolve to unlock the potential and aspirations of the populations we serve. We are committed to expanding our work to address the growing and significant needs in communities.

Research shows that students are lagging behind in the areas of science, technology, engineering and math (STEM). Those same studies show that children benefit from exposure to STEM concepts as early as preschool. In collaboration with Head Start and Children's Village we have an innovative opportunity to further enhance the early education of disadvantaged preschoolers by integrating STEM into all facets of the Family Literacy program. Interactive age-appropriate STEM activities, related to books purchased for students, will allow them to explore concepts. For instance, a book about weather might include instructions on how to build a kite, reinforcing reading and exposure to math and science at the same time. STEM books and activities will be made available to students to take home to share with siblings and family members as well as having them available in the classroom.

We are so grateful that supporters like you recognize the importance of our work. You are a critical part of our team and we thank you for participating in the *Kindness Movement*.

With deep gratitude and resolve,

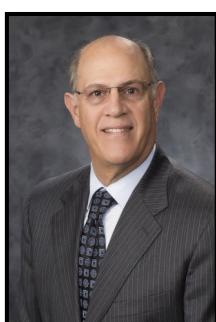
*Michele Moll*

Michele Moll  
Executive Director



*Bob Leib*

Robert Leib  
Board President



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*Development Associate*  
*Community Links Coordinator*  
*My Free Tutor, STEM & Adult*  
*Literacy Coordinator*  
*APPRISE Coordinator*  
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Scan to view our new video

# Education

**5,477** Children & Youth Served



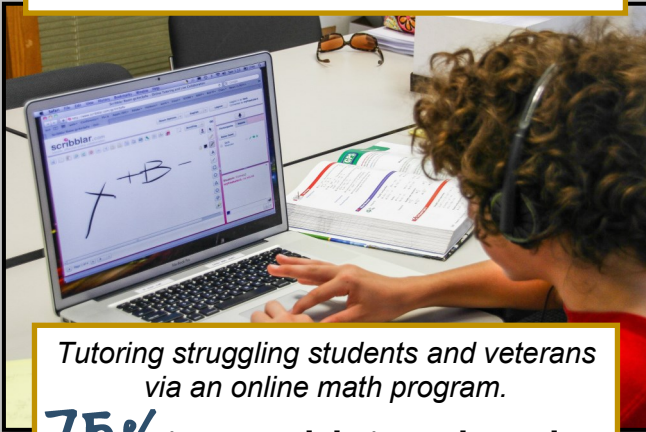
*Providing preschool students with excitement, books and a love for reading.*

**80%** of parents are reading more often to their children



*Mentored students improved their school engagement while enjoying their mentor's company.*

**87%** of students made positive changes in their lives



*Tutoring struggling students and veterans via an online math program.*

**75%** improved their math grade



*Exposing students to the great & varied possibilities of STEM careers.*

**75%** of students increased their excitement about the field presented



# Vulnerable Residents through Targeted Programs

## Wellness



*Counseling Medicare recipients on health care options and helping low income seniors secure groceries.*

**4,000** seniors received free counseling & information

**Volunteers provided 2,300 hours to assist seniors with simple tasks**



## Community



*Ensuring food pantries are well stocked and ready to alleviate hunger.*

**1 in 5** local residents battle with hunger daily



*Clipping coupons for deployed service-members to help defray food costs.*

**\$500,000+** in savings sent to military service-members



*Consultations and Workshops help nonprofit staff hone their leadership skills to better serve their constituents.*

**77%** of nonprofits improved their operational capacity

**We believe that every child deserves the opportunity to succeed.**

Our unique programs tackle one of the most challenging barriers children face: **educational inequity**. We match children with volunteer reading coaches, mentors, motivators and tutors who help students excel and gain confidence in their skills. Next year we plan to enhance our Family Literacy program by introducing preschoolers to **STEM** concepts through targeted books, activities and exploration expanding their knowledge and enabling them to have access and opportunity to pursue their dreams.

## Children's Programs

### Family Literacy

Enthusiastic readers visit Head Start classrooms to help students prepare to enter Kindergarten as ready learners. Workshops provide parents with tips and tools to engage children in reading at home.

### America Reads

Volunteers work individually with elementary school students who are struggling with reading and comprehension.

### Protégé Mentoring

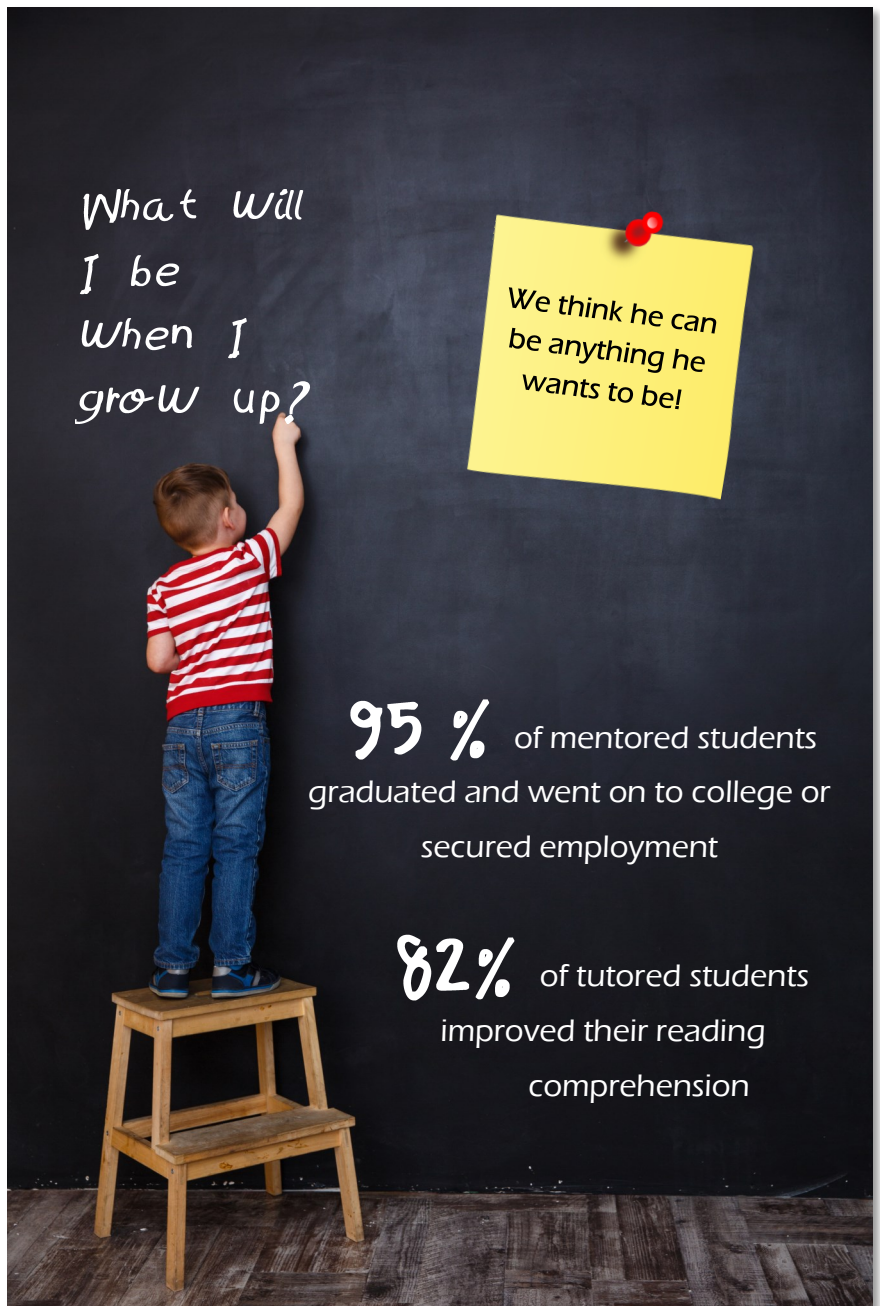
Mentors provide guidance, friendship, academic assistance and enrichment to at-risk students who would not receive this kind of focused adult attention otherwise.

### STEM Career Presenters

Dynamic volunteers present their career journeys to excite students about their occupation choices.

### My Free Tutor

Volunteers provide online math tutoring for disadvantaged high school students *and* first generation, college-bound veterans by utilizing an interactive whiteboard function.



# Wellness

*Improving lives and access to opportunities for our older community members*

**HOW MUCH COVERAGE DO I NEED**



## Adult & Senior Programs

### APPRISE Medicare Counseling

State-trained volunteer counselors provide free unbiased advice on Medicare and assistance programs.

### Help on Call

Volunteers assist low-income seniors with shopping and transportation to medical appointments and alleviate isolation by providing companionship.

### Adult Literacy

Dedicated volunteers help improve economic opportunities for adults through GED, ESL and basic literacy tutoring.

# Community

*Improving the outreach capacity and efficiency of local nonprofit agencies.*

## Community Programs

### Volunteer Executive Consultants (VEC)

Volunteers are business professionals who utilize their skills to offer management, technical and professional help for growing nonprofits. VEC workshops and seminars educated 300 individuals.

### Community Links

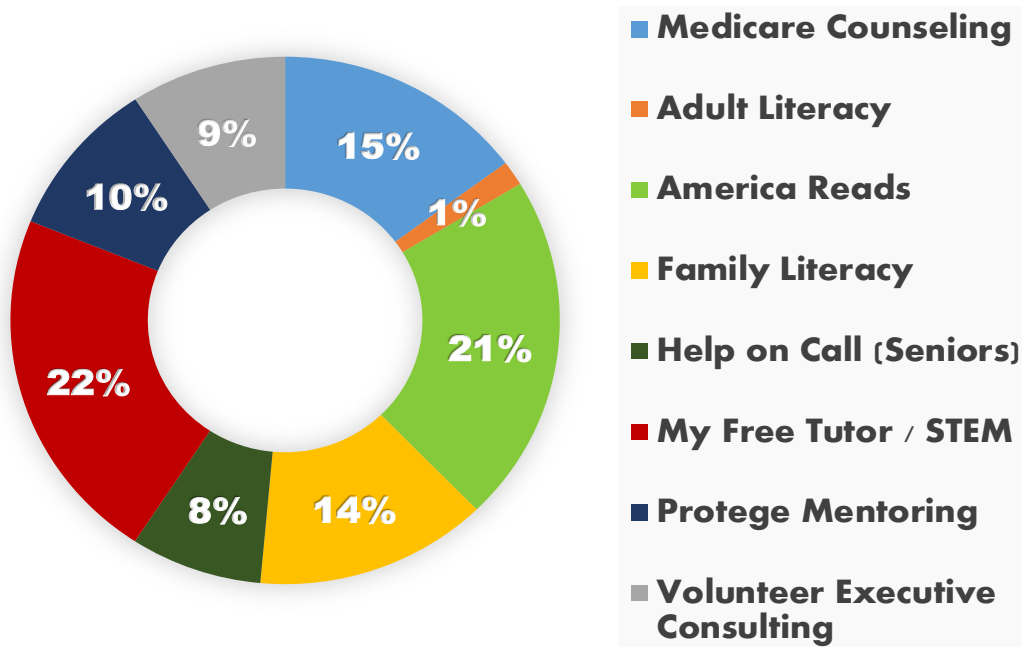
Volunteers directly support community-based nonprofits, including Meals on Wheels, Libraries, Food Pantries, Thrift Shops, Senior Centers, Museums and more.



# 2018 At-a-Glance

**1,200** volunteers provided **83,152** hours of their time to assist **11,000+** community members: **16,065** hours supported students in classrooms, **19,880** supported seniors, **8,547** supported veterans, **4,986** supported food pantries and **33,674** supported area nonprofits. The typical volunteer donated **98.75** hours over the course of the year. Saving the community **\$2,052,998**

## Investment in Program Services



### Audited 2018 Financial Report for 12-month period ending December 31, 2018

#### Support and Revenue

Government Grants	62%	\$ 511,216
Foundation Grants	26%	\$ 216,727
Corporate Sponsorships (excludes event sponsors)	3%	\$ 28,200
Fundraising (net of expenses) (1)	3%	\$ 20,887
Individual contributions	3%	\$ 25,304
Program revenue	0%	\$ 2,160
Other Contributions	1%	\$ 11,285
In-kind donations	1%	\$ 7,968
<b>Total Support and Revenue</b>	<b>100%</b>	<b>\$ 823,747</b>

(1) Includes event sponsors

#### Expenses

Program Services	83%	\$ 684,502
Management	9%	\$ 70,697
Development	8%	\$ 66,511
<b>Total Expenses</b>	<b>100%</b>	<b>\$ 821,710</b>

#### Net Assets

Unrestricted - undesignated	\$ 123,316
Unrestricted - designated	\$ 75,120
Net Investment in Property and Equipment	\$ 19,812
<b>Total net assets</b>	<b>\$ 218,248</b>



## Your Support Really Matters -- We are Deeply Grateful!

For Period October 1, 2018 to September 30, 2019

Your generous donations, grants, partnerships and sponsorships -- big and small -- created brighter futures for community residents one gesture at a time.

*If we have inadvertently omitted anyone, please let us know and we will acknowledge you in a future report.*



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Annual Funding of \$100,000+

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