

Annual Report 2019 - 2020



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About RSVP

Forty-seven years ago RSVP, Inc. began placing volunteers aged 55+ in local communities. Last year, nearly 1,200 adult volunteers of all ages responded daily to the unmet needs of more than 11,000 vulnerable community members throughout the Greater Delaware Valley. Since March, we have recruited an additional 814, and placed over 530, volunteers to support our COVID Response & Recovery efforts.

RSVP's varied programs allow volunteers to utilize their managerial skills to help growing nonprofits or provide occasional rides for seniors to medical appointments.

Several literacy programs assist youth by improving their reading and comprehension skills and preschool children with reading readiness, an Adult literacy program helps foreign-born citizens become literate in English and improve their employment opportunities.

A mentoring program enables volunteers to have a profound impact on the life of at-risk youth, and a Medicare counseling program helps to inform and advise seniors on their best health coverage options.

A virtual tutoring program assists disadvantaged youth and veterans returning to college with difficult math concepts and provides volunteers with an off-site opportunity.

Corporate partnerships provide companies with fun and rewarding projects to unify and engage employees while enhancing their social profile.

Our Mission

RSVP improves the lives of vulnerable populations in local communities by focusing on education and wellness and by supporting nonprofits through skill-based volunteer programs.

Our Vision

Empowering volunteers to improve the education and wellness of vulnerable populations.

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Letter from the Executive Director and Board President

Dear Friends:

This past year was filled with remarkable challenges. With the onset of COVID we realized that in order to continue to deliver services to children, adults and seniors, we needed to redesign our model of program delivery. The safety of our volunteers and the groups we serve was paramount. So we set off to pivot all of our programs that placed volunteers directly with the public to virtual or online delivery. It wasn't easy, but it was necessary for the continued well-being of everyone.

We knew that the clients we serve would have an increased need for support services. Food insecurity grew at a rate of 50%; children transitioning to remote learning, with inadequate technology and support, struggled to keep up; nonprofits grappled with program delivery and resources and homebound seniors felt the isolation more than ever. While we have always

prided ourselves on providing life-changing support to the vulnerable populations we serve, it became more dire and immediate during the worst months of the pandemic.

Volunteers responded like never before to the growing needs in communities and were eager to help in any way needed. Adding to our already active volunteer corps of 1,200, we amplified the potential reach and impact for those with few resources to conquer the overwhelming and debilitating changes in their daily lives by offering them a life preserver.

With your support over this past year we helped 11,000 people retain a sense of security and safety. We are extremely grateful to have such a dedicated corps of volunteers and supporters.

With deepest gratitude,



Michele Moll

Michele Moll
Executive Director



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Robert Leib
Board President

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Volunteer Coordinator
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My Free Tutor & STEM Coordinator
APPRISE Advisor
PR/Communications Manager

Meeting the COVID

The COVID Pandemic has changed the way we live our lives. Many of the groups we serve have been devastated by the resulting social and economic impacts. In March 2020, we shifted focus from school and home-based programs in order to respond to the COVID crisis safely and effectively. We were able to screen and enroll an astounding number of new volunteers to meet emerging needs by delivering food and medications, staffing food pantries and distribution events, tutoring, mentoring and counseling virtually and by

Pre COVID Program Snapshot



Family Literacy volunteers visited classrooms to read to pre-schoolers creating excitement about books and stories

1,169 families benefited from volunteer support
92% said they had a better understanding of the importance of reading to their child(ren)



America Reads volunteers worked one-on-one and in groups to support reading and learning

2,000 elementary school students in **62** schools were tutored by **190** volunteers
82% increased reading comprehension



Help on Call volunteers helped homebound seniors with grocery shopping and medication deliveries

184 low-income seniors were assisted with **868** tasks of daily living



Volunteer Executive Consultants hosted their popular workshop series, including the *Meet the Funders* workshop

50 nonprofit organizations received **2,819** hours of free professional consulting services
92% improved their operating capacity

Post COVID Program Snapshot

Volunteers continue to assist preschool students by reading one-on-one and in small groups virtually. Head Start parents are participating in literacy workshops via Zoom to provide fun tips for **reading at home**.

Literacy volunteers are assisting teachers in virtual classrooms



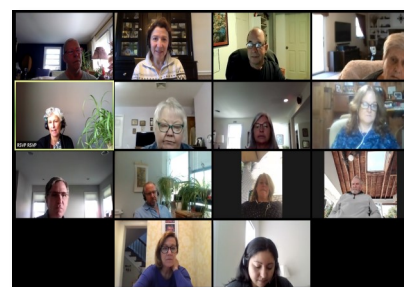
A 9-week pilot summer reading program increased student interest and increased reading by **75%**. Reading specialists saw improvement in reading scores and requested the program again in the fall. Students in the Philadelphia, as well as Montgomery, Delaware and Chester county school districts will participate



For safety, volunteers were no longer able to visit with seniors or transport them to medical appointments. Many low-income or homebound seniors were enrolled in the Meals on Wheels program and groceries were delivered to homes. Through collaboration, five food distribution events provided groceries to **2,674 cars and twenty-eight food pantries**



VEC continues to consult with nonprofits virtually. A series of workshops was created to focus on topical issues titled: ***Adapting to a COVID World: Building Resiliency***. All workshops are free and held via Zoom sessions



2019 At-a-Glance

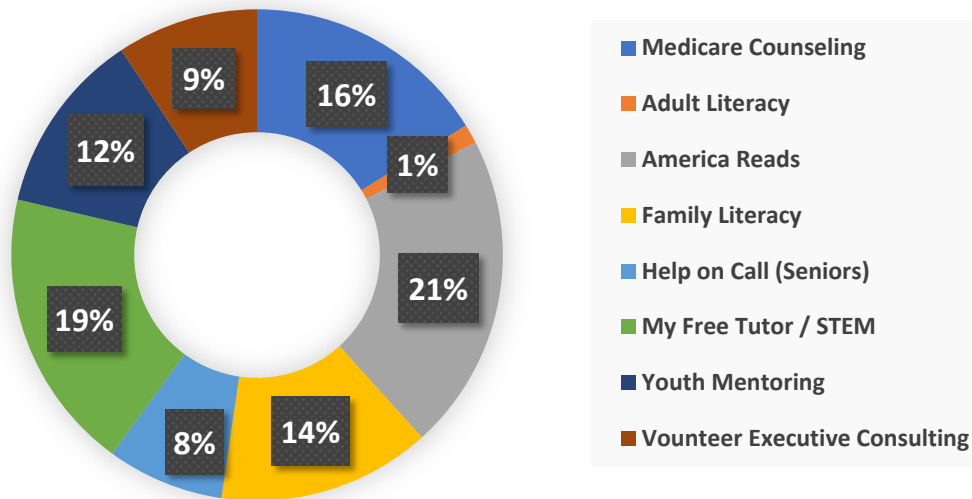
1,200 volunteers provided **76,000** hours of their time to assist **11,000+** community members: **16,400** hours supported students in classrooms, **18,700** supported seniors, **5,400** supported veterans, **4,100** supported food pantries and **31,400** supported area nonprofits.

The typical volunteer donated **89** hours over the course of the year.

Saving the community **\$1,932,680***

(*Independent Sector value of volunteer hour \$25.43)

Investment in Program Services



Audited 2019 Financial Report

for 12-month period ending December 31, 2019

Support and Revenue

Government Grants	62%	\$ 530,299
Foundation Grants	28%	\$ 235,270
Corp. Sponsorships/Special Events (net of expenses)	4%	\$ 32,704
Individual Contributions	3%	\$ 27,138
Program Revenue	0%	\$ 2,061
Other Contributions	1%	\$ 9,456
In-Kind Donations	2%	\$ 15,498
Total Support and Revenue		\$ 852,426

Expenses

Program Services	83%	\$ 699,864
Management	8%	\$ 72,659
Development	9%	\$ 74,405
Total Expenses	100%	\$ 846,928

Net Assets

Unrestricted- undesignated	\$ 132,034
Unrestricted- designated	\$ 75,120
Net Investment in Property and Equipment	\$ 16,592
Total net assets	\$ 223,746



Perky Cohen taught elementary school, specializing in students with reading disabilities. She later founded the Philadelphia Council of the International Reading Assn Volunteer Literacy Program where she jointly recruited and trained ESL tutors. She was active in the program for seventeen years and later tutored children and adults privately.

After enjoying an art class in college, Perky took another course at the Cheltenham Art Center. Her teacher was a wood carver and the medium sparked a life-long passion for sculpting. Her sculptures have exhibited widely including the Washington Square Art Museum, Woodmere Art Museum, Abington Art Center, New Hope Arts Gallery and other noteworthy locations. Perky still sculpts to this day.

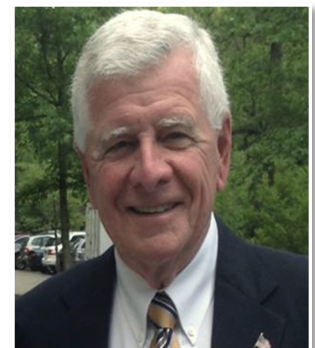
Perky became an RSVP Adult Literacy volunteer in 2004 so that she could continue helping others with reading difficulties. During her volunteer work with us, Perky witnessed the benefit tutoring and volunteering had on community members. Believing in the importance of supporting organizations she knew well, Perky made her first donation in 2004 and has been a generous donor and supporter since then.

Ralph Bozorth had a long career with the Philadelphia Electric Company. He started out as a Lineman working on the steel transmission towers and later attended Villanova University to earn a degree in mechanical engineering by attending night classes. When he retired thirty years ago, Ralph was the Electric Operations Manager for Bucks and Montgomery counties.

Ralph joined RSVP in 2001 as a volunteer. He was active in the Adult Literacy program with an interest in helping high school students earn their GED diplomas. He later joined our Help on Call program to help homebound seniors, presented lively talks through the Speakers Bureau and was active in the Meals on Wheels program for over twenty-five years.

Volunteering is important to Ralph and he is still actively helping remotely with various local organizations including Angel Flight East, a nonprofit that provides free air transportation to medical facilities far from home.

Ralph feels that he's had a good life and was motivated to donate to RSVP after seeing the living difficulties of some of his Meals on Wheels clients. "If I can help someone, I want to do that. It's that simple."



Your Support Really Matters -- We are Deeply Grateful

For Period October 1, 2019 to September 30, 2020

Your generous donations, grants, partnerships and sponsorships created brighter futures for community residents during this difficult year.

If we have inadvertently omitted anyone, please let us know and we will acknowledge you in a future report.

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Annual Funding of \$100,000+

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\$50,000 - \$80,000

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