

# Facts About Your NEW Medicare Card

## What Medicare Beneficiaries and Caregivers Should Know

### ✓ Your new Medicare card will NOT have your SSN!

The Medicare Access and CHIP Reauthorization Act (MACRA) requires CMS (Centers for Medicare & Medicaid Services) to remove Social Security Numbers (SSNs) from all Medicare cards. The new cards will have a random 11 digit identifier that's a mix of numbers and letters.

### ✓ You will not see your new cards before April 2018

CMS will mail out cards no earlier than April 1, 2018 & will continue through 2019.

### ✓ Your benefits will stay the same

The new Medicare numbers will **NOT** change anything in your coverage. You can start using your new card as soon as you receive it.

### ✓ You do not need to do anything!

This change will be automatic. There is no need to confirm your personal information with Medicare. When CMS sends your new Medicare card, they will mail it to you. If someone calls you and says they need to confirm your identity, or your Medicare number, **it's a SCAM**. If you get a call from someone and you're just not sure, **hang up** and call the SMP for help.

### ✓ There is no charge for the new card

**The card is free.** No one should tell you there is a one-time fee, or that you will lose benefits if you don't pay a fee.

## SCAM ALERT

Scammers posing as Medicare reps will call asking for your current Medicare number & offer to send you a new card. **Stay Alert.** Never give your information to anyone who calls you on the phone!



Contact the PA Senior Medicare Patrol at **800-356-3606** to report this! Help is always free and confidential.



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